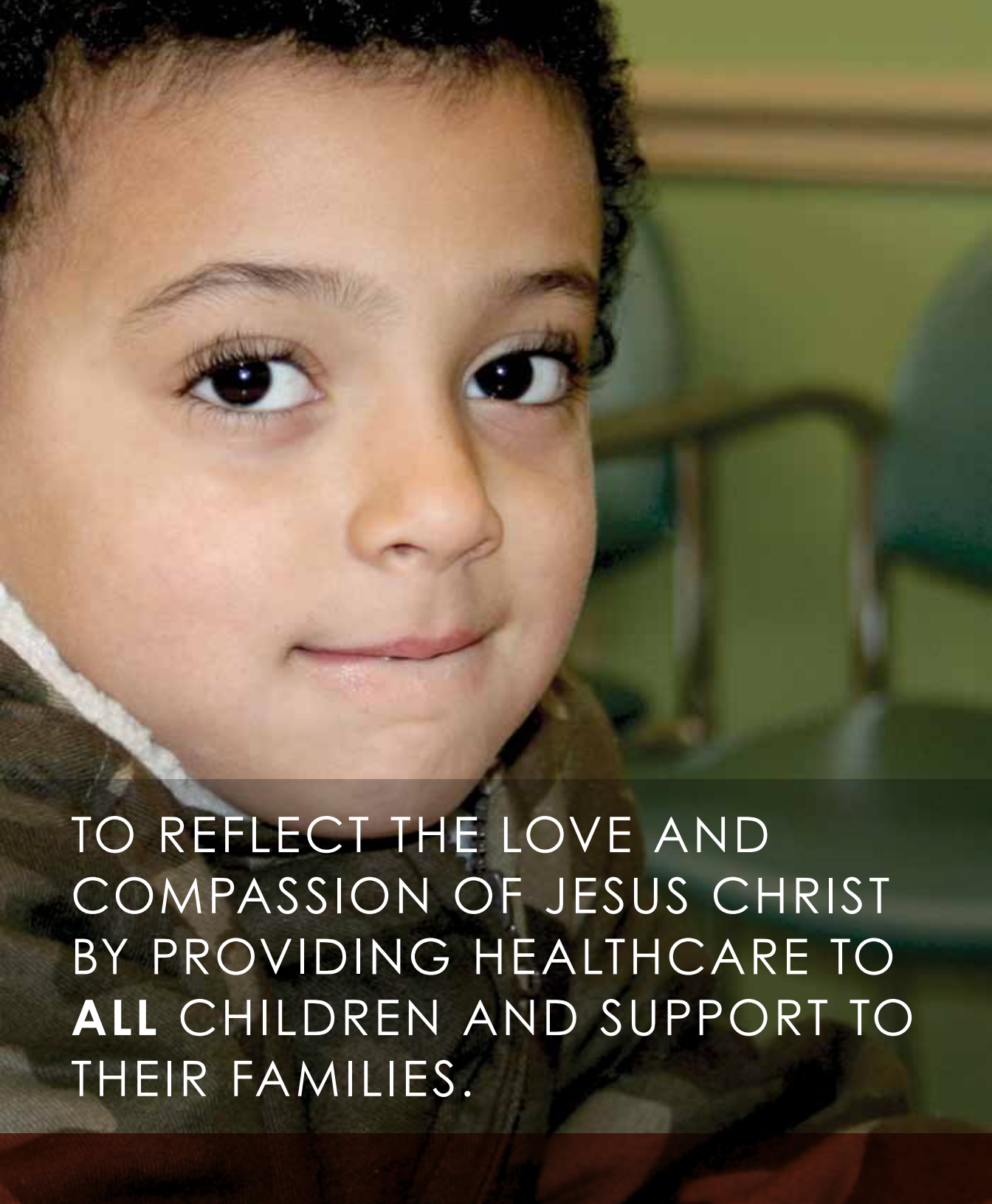




TO REFLECT THE LOVE AND COMPASSION OF JESUS CHRIST BY PROVIDING HEALTHCARE TO **ALL** CHILDREN AND SUPPORT TO THEIR FAMILIES.



A case for
mercy



mercy for every child

No child should have to go without quality healthcare, and no parent should have to struggle to provide this care. Under this premise, Mercy Health Services was founded in 1999 with the mission of reflecting the love and compassion of Jesus Christ by providing healthcare to ALL children and support to their families.

Starting out as a one doctor practice that provided pediatric primary care, Mercy has grown into a pediatric, multi-specialty health care center, all with the goal of providing the very best care for our patients and their families.

Mercy now serves children from more than 30 counties in Tennessee and some from Alabama and Kentucky. While about 30% of our patient population carries private insurance coverage, 70% of our patients have no insurance or are underserved. **It is our standard to provide the same compassionate, holistic care to all children regardless of their ability to pay!**

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mercy...for life

“ They're not doctors, they're life partners. – **Mercy Mom** ”

COMPREHENSIVE PEDIATRIC CARE

From A to Z, Mercy's board-certified physicians provide pediatric and adolescent care — both acute and preventative. When hospitalization is required at Vanderbilt Children's Hospital and Williamson Medical Center, our physicians are there.

What is chronic disease management?

Nearly half of the children who receive care at Mercy have some sort of chronic illness, which underscores the importance of having qualified and prepared staff to meet their needs. In response to this tremendous need, Mercy launched its **Medical Home for Chronic Care** in November of 2008. A Disease Manager helps form evidence-based care paths, provide patient education, and assist in patient management. The physicians in the Medical Home for Chronic Care oversee the general and acute care as well as specialty care plans. The results are better and more cost-efficient care for our patients and families.

Autism Diagnostics

After participating in a pilot program with the Tennessee Chapter of the American Academy of Pediatrics, The Vanderbilt Kennedy Center, and the Bureau of TennCare, two of Mercy's physicians became certified in Autism diagnosis.

mercy...for life

Counseling/Social Services

Early in the evolution of Mercy Health Services, our doctors recognized that there existed underlying systemic issues with many of our patients that actually hindered better health. In 2006, Mercy Family Services became a reality to provide comprehensive mental health and social services to our families. Today, a staff of 12 — counselors, a psychiatrist, and case workers — continue the holistic care for hundreds of families each year.

Psychiatry

MCC is the only faith-based pediatric clinic in middle Tennessee with a staff psychiatrist. Often the mental health issues with which our patients and their families struggle require medications. Those patients who are dealing with severe ADHD, bi-polar disorder, or severe depression are cared for in a coordinated manner with their primary care provider and case worker to accomplish better compliance and healthy outcomes.



mercy testimonies



Hillary's Story: *"My oldest is 9 years old, and when he was younger, we actually lost our insurance; and, unfortunately my oldest son has chronic asthma. And so, dealing with not only a child that needed to go to the doctor regularly but having other problems, we were searching for a doctor's office that would help us. We got word of Mercy, and when we came here, they opened their arms, and we've been here since."*



Charles' Story: *"Oh, we're treated great. They love us... You know, coming from a native community where we're used to having family and community in close proximity, it's neat to come here because people here seem like family to us. They've worked with us on the sliding scale to make sure we could afford to have our children taken care of; otherwise, there's no way we could afford to even have basic checkups."*



David Winningham, Executive Director: *"We try to run our business like we'd run our family, and so we have to be flexible. We want to listen to our patients. We want to find out what's on their mind besides what's affected them and brought them to the office that day. That's what makes us holistic. We want to deal with the entire situation."*

mercy fast facts

Mercy has an annual budget of over \$3 million. Typically, we generate about 50% of the budget via reimbursements for services rendered through commercial insurances, TennCare, and self-pay. The remaining 50% comes from the generous donations from individuals, corporations, family and corporate foundations, and federated agencies (Community Health Charities and United Way).

- **\$62,000** provides a week of care for 325 children
- **\$20,000** provides needed medications and immunizations for a month
- **\$8,000** provides a week of mental health care for 60 children
- **\$7,000** provides a full day of care for 60 children
- **\$3,000** provides Spanish language immersion for a physician or therapist
- **\$1,200** (\$100 a month) provides care for an uninsured child each and every month



a little about our doctors

EACH PEDIATRICIAN AT MERCY IS:

- 🌟 Board Certified
- 🌟 Fellow, American Academy of Pediatrics
- 🌟 A Clinical Instructor at Vanderbilt Children's Hospital

SOME HIGHLIGHTS FROM OUR PHYSICIAN'S RÉSUMÉ'S:

- 🌟 Ivey League Educated
- 🌟 Former Chief Resident at Vanderbilt Children's Hospital
- 🌟 Double Board Certified in Adolescent Medicine and Internal Medicine



"I worked in private for-profit practice and have had some experience in the emergency room. The thing that would always rip my heart out would be the family that came to the door who didn't have insurance and could not afford to pay. At Mercy, I am blessed to be able to come in and see whoever walks in the door."

– **Deanna Bell, MD, Medical Director at Mercy**

get in touch with Mercy

Our Board Certified staff of pediatricians provides the best of care whether you have insurance, TennCare, or no insurance at all.

OUR SERVICES INCLUDE:

- Sick/Urgent Care
- Well Child Care
- Sports/School Physicals
- Chronic Illness Management
- Immunizations
- Asthma Management
- Counseling Services
- Autism Diagnostics
- Physician on call 24/7/365
- Se Habla Español
- Psychiatry



MERCY CHILDREN'S CLINIC



1113 Murfreesboro Road, Suite 319, Franklin, TN 37064



615.790.0567 Phone | 866.790.8388 Toll Free | 615.595.8030 Fax



M-F 8:00 a.m. - 5:00 p.m. & Sat 8:00 a.m. - 12:00 p.m.



www.mercytn.org, info@mercytn.org

why mercy

REALITY

There are more than 40,000 uninsured individuals in our service area and Mercy is the largest provider of pediatric care for our underserved neighbors. Our patients come from more than 30 counties in Tennessee. Why? They come because Mercy...

- Turns no one away – Uninsured, TennCare, or Commercially insured
- Staff consists of Board Certified Pediatricians unlike what you'll find in your typical drug store clinic.
- Physicians are paid staff - not volunteers – our families have their “own” doctor
- Has integrated behavioral healthcare coordinated by your primary care provider

WHY

Comprehensive care -- health and counseling -- for all children. It's significant, it's serious, and it's necessary. Mercy has served more than 16,000 visits annually for the past two years, but we can't do it without generous support. **Join us.**



invest in mercy

FINDING YOUR PLACE AT MERCY

Monthly support is the backbone of our ministry and it's the support of individuals – more than corporations, more than churches, more than foundations – that undergird the work and ministry of Mercy. We offer two great Support Clubs – one of which will fit your stewardship goals and make a difference in the lives of our families.

Angels of Mercy

Become an “Angel” with a monthly pledge and gift of \$100 or more. We'll send you a plaque and signed letter from our CEO for your den or office recognizing your generous support. Additionally, you'll receive a decal for your car that will show the community your support of this great, home-grown ministry. And each year, we'll gather our “Angels” and celebrate the great work YOU are making happen.

Corporate Angel of Mercy

As a corporate “Angel” and a gift of at least \$5,000, your company will receive “naming rights” to an exam/therapy room at the clinic. Additionally, you'll receive an acrylic plaque and signed letter of recognition from our CEO, and a spot on our website.

Mercy Miracle Makers

As a “Miracle Maker” you can pledge and give any amount you want - \$10, \$25, \$50, \$75 – on a monthly basis. We'll recognize your support with a decal for your car that will make you the envy of the community and a beautiful, ceramic coffee mug.

As a 501C3 all gifts are tax deductible.